Overview:

This document is only applicable to units sold with an OS installed by Pro-face. In other words, if the recovery media CD is not labeled as “Recovery Media” for “Software: XA_WIN_NT_WKST” then Pro-face didn't install the OS.

The XA_WIN_NT_WKST CD, shipped in the documentation kit that came with your unit, will be used for reinstalling Microsoft® Windows® NT on your Pro-face/Xycom Industrial PC. This will only be necessary in a few cases, including:

- the hard drive on your unit has failed
- you are replacing your hard drive as part of your preventive maintenance program

Note: Microsoft® Windows® NT can be reinstalled using the bootable CD-ROM on your Pro-face/Xycom unit, or you can create a set of backup boot floppy disks and use them for reinstalling Windows® NT.
This procedure will reinstall Windows® NT on your Pro-face/Xycom computer. Drive C will be re-formatted as part of this process, and any data files on that drive will be destroyed. You are urged to make copies of any data files on drive C.

The XA_WIN_NT_WKST CD is bootable, which will simplify the reinstallation process on computers with bootable CD-ROM drives. Most Pro-face/Xycom computers ordered with CD-ROM drives support this option. If your Pro-face/Xycom Industrial PC was ordered with a CD-ROM drive, determine whether the BIOS supports this feature. If it does, be sure that the boot order shown in the BIOS will cause the system to check the CD-ROM drive for a bootable image before checking the hard drive for a bootable image (e.g., CD-ROM drive, then floppy drive, then hard drive). Once the BIOS is set, follow the instructions under “How to reinstall Windows® NT with the bootable CD-ROM”.

If your system does NOT have a bootable CD-ROM, or if you are not comfortable making modifications to your BIOS settings, you will use the XA_WIN_NT_WKST CD to make a backup boot floppy disk for reinstalling Windows® NT. Any desktop, laptop, or industrial PC with a floppy drive, and a CD-ROM drive can be used to create this backup diskette. To create the backup boot floppy disk, follow the instructions under “How to create a backup boot floppy disk”. Then follow the instructions in “How to reinstall Windows® NT with the backup boot floppy disk” to complete the process.

NOTE
When reinstalling your operating system, you will be prompted to install a Microsoft Windows NT CD or Floppy disk. When you get this prompt, install the Pro-face/Xycom Automation Recovery Media CD labeled XA_WIN_NT_WKST CD or the set of backup floppy disks labeled Windows NT Workstation Setup Disk 1, Windows NT Workstation Setup Disk 2, and Windows NT Workstation Setup Disk 3 instead. The Microsoft Licensing Agreement requires that their name shall not be used on the recovery media label or packaging artwork.

How to reinstall Windows® NT with the bootable CD-ROM:

You will need:

- your Pro-face/Xycom unit with bootable CD-ROM drive, and
- the XA_WIN_NT_WKST CD shipped with your unit.
- Microsoft Windows NT Product Identification number (PID) for your system. The PID for your system can be found on the Microsoft sticker attached to the rear chassis of your Pro-face/Xycom Industrial Computer. You will see the PID number in the following format: “XXXXX-OEM-XXXXXXXX-XXXXX” where X is an alphanumeric character.

1. Verify that your Pro-face/Xycom unit’s BIOS is configured to boot to the CD-ROM drive. If your system’s BIOS does not support booting to the CD-ROM drive, follow the instructions in “How to create a backup set of boot floppy disks” and “How to reinstall Windows® NT with a backup set of boot floppy disks”.

2. Insert the Microsoft Windows NT installation CD-ROM, XA_WIN_NT_WKST, into the CD-ROM drive and cycle the power on the system.

3. The system will boot to Windows NT Setup.
4. You will be presented with several options. Press **Enter** to proceed with the installation.

5. You are now presented with the option to auto-detect mass storage devices. Press **Enter** to continue (recommended) or press S to manually select devices.

6. Mass storage devices that were found are now listed at the top of the screen. Now you can manually select additional SCSI adapters or special disk controllers by pressing **S**. Accept the listed devices by pressing **Enter**. To exit the screen, select **F3**.

7. If the hard drive has more than 1024 cylinders, you will be shown instructions that relate to hard drive size. Press **Enter**.

8. You are now presented with the *Microsoft® Windows® NT Workstation Licensing Agreement*. You must read the agreement, pressing the **Page Down** key to scroll through the document. After you’ve read the entire agreement, press the **F8** function key to agree to the terms of the License Agreement and proceed with installation.

9. Setup will display the computer hardware and software components that have been found. You may use the **UP** or **DOWN** arrow keys to select one of the elements on the list. After selection, press **ENTER** to display a list of alternate choices to choose from.

To accept the list, press **ENTER**.

10. You are now presented with hard drive partition information.

   a. If you are reinstalling Microsoft® Windows® NT Workstation on an existing drive, then the old (original) partitions will be listed here. At minimum, the partition that includes the operating system (NT) should be deleted at this time. You may also delete any other partitions that may be listed.

   #### Warning

   Deleting the partition(s) will destroy existing data on that partition.

   #### Note

   You may partition and format any additional partitions after the operating system installation is completed if you prefer not to do so at this point.

   b. You will see a warning that any existing data will be lost. Press Enter to continue.

   c. The warning will appear once again; press L to continue.

   d. Now you will see the partition setup screen again. Repeat steps 12a, 12b, and 12c, above, to delete additional partitions if desired.

11. Create a new hard drive partition. Press C.

12. Choose a partition size (in MB). The maximum FAT (MSDOS compatible) partition size is 2000 MB. It is recommended that the primary (operating system) partition be limited to 4096 MB for NTFS file system also.
a. The default partition size is the entire drive free space. Enter the correct number in MB and press Enter.

b. The warning will appear once again; press L to continue.

c. Now you will see the partition setup screen again. Repeat steps 12a, 12b, and 12c, above, to delete additional partitions if desired.

13. After you have finished creating partitions, highlight the partition to be loaded with the operating system (by pressing the up or down arrow keys) and press Enter.

14. Setup must now format the new partition. Move the highlight to the desired file system (FAT or NTFS) and press Enter. That hard disk partition is now formatted by setup.

15. Now you are prompted for a directory (folder) location in which to install Microsoft Windows NT Workstation 4.0. The default directory name is \WINNT. Press Enter to select the default.

16. Press Enter to allow setup to test your hard drive. You will then be prompted to install the Windows NT Workstation 4.0 CD-ROM Disc. Install the XA_WIN_NT_WKST CD Disk, wait for the CD-ROM drive LED to stop flashing and select OK. Setup will now begin to copy operating system files from the CD to your hard drive directory.

17. Now you will be prompted to remove any floppy or CD disk. Remove them and press Enter to restart your computer.

18. The system will now restart twice automatically.

19. After the second boot (restart), you will be prompted to insert the compact disk labeled Microsoft® Windows® NT CD into your CD-ROM drive. Insert the XA_WIN_NT_WKST CD Disk into the CD-ROM drive, wait for the CD-ROM drive LED to stop flashing, and select OK.

   If a message about copying files from [CD-ROM DRIVE LETTER]\i386 appears, click OK. In most cases, this message will not appear.

20. You will now be working with the Windows NT Setup Wizard. Select Next to allow setup to gather information about your computer.

21. Under Setup Options, Typical setup is recommended. Select Next.

22. Enter your name and organization, then select Next.

23. Enter your Product ID (PID). This number is printed on your Microsoft Certificate of Authenticity (COA) sticker, which was shipped with the computer. Select Next.

24. Enter a name for your computer (15 characters or less). This name is very important if your computer is attached to a network such as Ethernet. Ask your network administrator if you are not sure. Select Next.

25. You will be asked for your Administrator Account Password. This password is optional. Select NEXT (enter no password) to bypass this option. Otherwise, enter an administrator password of 14 characters or less.

   **Note**
   It is critical that you do not forget that password.
26. Select **Next** to continue.

27. Select **Create an emergency repair disk**, then select **Next**.

**Note**

Choosing to create an emergency repair disk is at the user’s discretion. You can continue with the Setup Wizard if you decide not to create an emergency repair disk.

28. Select **Install most common components**, then select **Next**.

29. You are now given the option to proceed with network installation, *however, please read the following warning before continuing with this step*:

**Warning**

Pro-face recommends that you do not proceed with the network installation until after the setup is completed. Selection of the wrong Network Interface Card (NIC) driver during the Windows NT installation will cause the system to crash and installation will have to be started over. The NIC diver can be installed later by opening Start Menu/Control Panel and selecting Add/Remove Hardware. Please note that if your network interface board/component was shipped with your Pro-face/Xycom system, the correct driver can be found on either your Pro-face/Xycom Documentation CD or on the Pro-face web site at [www.profaceamerica.com](http://www.profaceamerica.com).

If you require network installation, you must understand the requirements of your network. If you do not understand those requirements, have your network administrator perform this function at a later time.

To bypass network installation at this time, select the top check box (Do Not Connect) and then select **Next**.

30. You will now be presented with the **Date and Time dialog box**. Set as necessary and select **OK**.

31. After the system automatically copies files, a request for the insertion of a blank floppy disk into the floppy drive will appear. Insert the blank disk and select **Next**. The emergency repair disk mentioned in step 27 (above) is now created. When completed, remove the floppy disk and label it *Windows NT Workstation 4.0 Repair Disk for Proface/Xycom Model [Your Model Number]*. Remove the CD-ROM disk and select **Restart Computer**. The computer will now restart.

32. Allow the computer to boot and press **Ctrl + Alt + Delete** to log on.

If you entered a password in step 25, then you must enter it now and select **OK**. Otherwise, select **OK**.

The initial installation is now complete. You will be presented with a **Welcome To Windows NT** dialog box. Select **Close** in order to complete the installation. Go to the section “*How to install the video driver*” now to load the drivers.
How to create a backup set of boot floppy disks:

You will need:

- A computer with a floppy drive and a CD-ROM drive (bootable drive optional) and is running Windows® NT,
- the XA_WIN_NT_WKST CD, shipped with your unit,
- 3 blank high-density diskettes labeled:
  “Windows NT Workstation Setup Disk 1”
  “Windows NT Workstation Setup Disk 2”
  “Windows NT Workstation Setup Disk 3”
- Microsoft Windows NT Product Identification number (PID) for your system. The PID for your system can be found in the bag of media shipped with your Pro-face/Xycom Industrial Computer. You will see the PID number in the following format:
  “XXXXXXXX-OEM-XXXXXXXX-XXXXX” where X is an alphanumeric character.

You can use any computer create the set of backup floppy disks, even your Pro-face/Xycom unit. After selecting the computer you want to use, follow the instructions below.

1. Insert the XA_WINT_NT_WKST compact disk into a CD-ROM drive.
2. If the computer you are using is running Windows NT, from the Run command type:
   D:\I386\winnt32/ox
3. You will be prompted:
   Please insert one of the diskettes into drive A. This diskette will become
   “Windows NT Workstation Setup Disk #3.”

   **Note**
   Please note that the diskettes are created backwards. Windows NT Workstation Setup Disk #3 is created first; Windows NT Workstation Setup Disk #2 next; and Windows NT Workstation Setup Disk (i.e. #1) is created last.

4. Follow the instructions as they appear on the screen until all three diskettes are created.
5. Type Exit at the prompt when you are finished.

   **Note**
   If the computer you are using is running MS-DOS® or Windows® version 3.1, Windows® for Workgroups, or Windows® 95, type winnt /ox at the command prompt, press Enter, and follow the instructions. The winnt /ox and winnt32 /ox commands that you can use to create Setup boot disks with Microsoft® Windows® NT 4.0 and earlier versions do not work with Windows® 2000. In Windows® 2000, the winnt32 /ox command starts Help, giving you more information about Winnt32.exe.
How to reinstall Windows® NT with the backup set of boot floppy disks:

1. Verify that your Pro-face/Xycom unit’s BIOS is configured to boot first to the floppy drive. This is almost always the case. If it is not, modify the configuration to support booting to the floppy drive.

   **NOTE**

   If you are not comfortable making modifications to the BIOS settings, it is safe to assume that the settings are correct. If you perform step 2 and the installation messages do not appear, call Pro-face Tech Support at 734.429.4971 for assistance.

2. Insert *Windows NT Workstation Setup Disk (#1)*, which you just created, into the floppy drive on your Pro-face/Xycom unit and power on the unit.

3. Power up the system. The system will boot to “Windows NT Setup”.

4. You will then be prompted to insert *Windows NT Workstation Setup Disk #2* into drive [floppy drive letter]. Insert the disk and press **ENTER**.

5. You will be presented with several options. Press **ENTER** to proceed with installation.

6. You are now presented with the option to auto-detect mass storage devices (floppy/hard drive/CD-ROM, etc). Press **Enter** to continue (recommended) or press S to manually select devices.

7. You will then be prompted to insert *Windows NT Workstation Setup Disk #3* into drive [floppy drive letter]. Insert the disk and press **ENTER**.

8. If the hard drive has more than 1024 cylinders, you will be shown instructions that relate to hard drive size. Press **Enter**.

9. You are now prompted to insert the compact disk labeled *Microsoft Windows NT Workstation CD-ROM* into your CD-ROM drive. Insert the *XA_WIN_NT_WKST CD* Disk in the CD-ROM drive. Wait for the CD-ROM drive LED to stop flashing. Press **Enter**.

10. You are now presented with the *Microsoft® Windows® NT Workstation Licensing Agreement*. You must read the agreement, pressing the **Page Down** key to scroll through the document. After you’ve read the entire agreement, press the **F8** function key to agree to the terms of the License Agreement and proceed with installation.

11. Setup will display the computer hardware and software components that have been found. You may use the UP or DOWN arrow keys to select one of the elements on the list. After selection, press **ENTER** to display a list of alternate choices to choose from.
    
    To accept the list, press **ENTER**.

12. You are now presented with hard drive partition information.

    a. If you are reinstalling Microsoft® Windows® NT Workstation on an existing drive, then the old (original) partitions will be listed here. At minimum, the partition that includes the operating system (NT) should be deleted at this time. You may also delete any other partitions that may be listed.
Warning
Deleting the partition(s) will destroy existing data on that partition.

NOTE
You may partition and format any additional partitions after the operating system installation is completed if you prefer not to do so at this point.

b. You will see a warning that any existing data will be lost. Press Enter to continue.
c. The warning will appear once again; press L to continue.
d. Now you will see the partition setup screen again. Repeat steps 12a, 12b, and 12c, above, to delete additional partitions if desired.

13. Create a new hard drive partition. Press C.

14. Choose a partition size (in MB). The maximum FAT (MSDOS compatible) partition size is 2000 MB. It is recommended that the primary (operating system) partition be limited to 4096 MB for NTFS file system also.
a. The default partition size is the entire drive free space. Enter the correct number in MB and press Enter.
b. At this point you will see the original partition setup screen (step 12). If additional hard drive space is available you may now highlight that space by pressing the up or down arrow keys and press C to create an additional partition. Repeat step a) above.

15. After you have finished creating partitions, highlight the partition to be loaded with the operating system (by pressing the up or down arrow keys) and press Enter.

16. Setup must now format the new partition. Move the highlight to the desired file system (FAT or NTFS) and press Enter. That hard disk partition is now formatted by setup.

17. Now you are prompted for a directory (folder) location in which to install Microsoft Windows NT Workstation 4.0. The default directory name is \WINNT. Press Enter to select the default.

18. Press Enter to allow setup to test your hard drive. You will then be prompted to install the Windows NT Workstation 4.0 CD-ROM Disc. Install the XA_WIN_NT_WKST CD Disk, wait for the CD-ROM drive LED to stop flashing and select OK. Setup will now begin to copy operating system files from the CD to your hard drive directory.

19. Now you will be prompted to remove any floppy or CD disk. Remove them and press Enter to restart your computer.

NOTE
If your computer is restarted without removing those disks, then the installation will fail.

20. The system will now restart twice automatically.
21. After the second boot (restart), you will be prompted to insert the compact disk labeled *Microsoft® Windows® NT CD* into your CD-ROM drive. Insert the *XA_WIN_NT_WKST CD* Disk into the CD-ROM drive, wait for the CD-ROM drive LED to stop flashing, and select **OK**.

22. You will now be working with the Windows NT Setup Wizard. Select **Next** to allow setup to gather information about your computer.

23. Under Setup Options, Typical setup is recommended. Select **Next**.

24. Enter your name and organization, then select **Next**.

25. Enter your Product ID (PID). This number is printed on your *Microsoft Certificate of Authenticity (COA)* sticker, which is included in the packet containing the *XA_WIN_NT_WKST CD-ROM*. Select **Next**.

26. Enter a name for your computer (15 characters or less). This name is very important if your computer is attached to a network such as Ethernet. Ask your network administrator if you are not sure. Select **Next**.

27. You will be asked for your **Administrator Account Password**. This password is optional. Select **NEXT** (enter no password) to bypass this option. Otherwise, enter an administrator password of 14 characters or less.

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NOTE
It is critical that you do not forget that password.
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28. Select **Next** to continue.

29. Select **Create an emergency repair disk**, then select **Next**.

```
NOTE
It is critical that you do not forget that password.
```

30. Select **Install most common components**, then select **Next**.

31. You are now given the option to proceed with network installation, however, **please read the following warning before continuing with this step**:

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Warning
Pro-face recommends that you do not proceed with the network installation until after the setup is completed. Selection of the wrong Network Interface Card (NIC) driver during the Windows NT installation will cause the system to crash and installation will have to be started over. The NIC diver can be installed later by opening Start Menu/Control Panel and selecting Add/Remove Hardware. Please note that if your network interface board/component was shipped with your Pro-face/Xycom system, the correct driver can be found on either your Pro-face Documentation CD or on the Pro-face web site at www.profaceamerica.com.

If you require network installation, you must understand the requirements of your network. If you do not understand those requirements, have your network administrator perform this function at a later time.
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30. To bypass network installation at this time, select the top check box (Do Not Connect) and then select Next.

31. You will now be presented with the Date and Time dialog box. Set as necessary and select OK.

32. The default VGA video driver is now loaded. Do not try to install the appropriate video driver at this point in setup; that must be done later. Select OK.

33. After the system automatically copies files, a request for the insertion of a blank floppy disk into the floppy drive will appear. Insert the blank disk and select Next. The emergency repair disk mentioned in step 29 (above) is now created. When completed, remove the floppy disk and label it Windows NT Workstation 4.0 Repair Disk for Proface/Xycom Model [Your Model Number]. Remove the CD-ROM disk and select Restart Computer. The computer will now restart.

34. Allow the computer to boot and press Ctrl + Alt + Delete to log on.

35. If you entered a password in step 27, then you must enter it now and select OK. Otherwise, select OK.

36. The initial installation is now complete. You will be presented with a Welcome To Windows NT dialog box. Select Close in order to proceed with Video Driver Installation.

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**How to install the video driver:**

Before installing the video driver, you need to load Windows 2000 Service Pack 3 (SP3) first. See Installing the Service Packs (optional) in this document for more information. The video driver can be installed by following these steps:

1. To get to the video display settings, select Start, then Settings, then Control Panel.
2. After the Control Panel opens, double click the Display icon.
3. Select the Settings tab at the top.
4. Select Display Type
5. In the box, select Change.
6. Select Have Disk. The correct video driver is shipped with your Pro-face/Xycom computer on either floppy or CD-ROM disk. It can also be downloaded from the Proface web site at www.profaceamerica.com.
7. Insert the disk into the drive and then select the proper disk drive letter on the dialog box.
8. Select the proper driver INF file and then select Open.
9. Select OK.
10. Choose the video adapter and select OK.
11. Select Yes to install a third party driver.
12. After installation, select OK.
13. Select Close on the Display Type dialog box.
14. Select Apply. Other settings must be changed later after the computer is restarted.
15. You are now prompted to restart the computer. Remove any floppy or CD-ROM disk(s) and select Enter.
The correct video driver is shipped with your Pro-face/Xycom computer on either floppy or CD-ROM disk. It can also be downloaded from Pro-face at www.profaceamerica.com.

16. Repeat steps 35 and 36 in the Installation Instructions section to log on to the computer.

17. Go to the Display Properties dialog box again.

18. Now you may choose an alternate color palette, font size, pixel ratio, and refresh rate. To insure proper settings, check the Pro-face/Xycom documentation CD that shipped with your computer. The manual is also available on the Web in PDF format at www.profaceamerica.com.

19. Choose Test to check your video settings.

20. Select Apply.

21. Follow the dialog box instructions.

22. Restart the computer.

Device Driver Installation

Device drivers for items such as a mouse, touch screen, keypad, Ethernet, and/or CD-ROM need to be installed.

The correct device drivers are shipped with your Pro-face/Xycom computer on either floppy or CD-ROM disk. It can also be downloaded from Pro-face at www.profaceamerica.com.

Installing the Service Packs (optional)

Your Pro-face/Xycom Recovery Media CD, XA_WIN_NT_WKST CD Disk 1 of 1, for Microsoft Windows NT Workstation 4.0 includes three service packs:
- Service Pack 3 (in SP3 folder);
- Service Pack 5 (in SP5 folder);
- Service Pack 6.0a (in SP6 folder).

If you require a service pack to be installed (and you probably do), then perform the following steps to install the service pack of your choice.

1. Start Windows NT Explorer.

2. Double click on the CD-ROM drive to display the contents of the Pro-face/Xycom Recovery Media CD-ROM, XA_WIN_NT_WKST CD Disk 1 of 1.

3. Copy the desired folder from the CD-ROM disk to the hard disk drive (e.g., C:\).

4. Double click the new SP folder on the hard disk drive to display the contents.

5. The SP folder will include one executable file. That file is the compressed, selfextracting Microsoft Service Pack. To extract and install the Service Pack, simply select the executable file and follow the instructions on the dialog box.
Installing Internet Explorer 6.0 (optional)

Your Pro-face/Xycom Recovery Media CD, XA_WIN_NT_WKST, for Microsoft® Windows® NT includes an updated Internet browser in the IE60 folder: Internet Explorer (IE) 6.0, which includes SP1.

If you choose to install IE 6.0 (e.g. if you are using IWS 6.0 with SP3), then perform the following steps to install the updated IE software:

2. Double click on the CD-ROM drive to display the contents of the CD labeled XA_WIN_NT_WKST.
3. Double click the IE60 folder on the CD-ROM drive to display the content.
4. To install the browser, simply double click on the executable file and follow the instructions in the dialog boxes that appear.

Running Disk Administrator

The Disk Administrator is used to assign/change drive letters, create partitions, format partitions, etc. Because you have formatted your hard disk drive as part of the installation above, you should run the Disk Administrator at this time in order to write a signature to physical Disk 0. You may also create partitions to provide access to any free drive space that has not yet been partitioned.

1. Select Start, then Programs, then Administrative Tools, and then Disk Administrator.
2. The Disk Administrator dialog box will appear. Select OK.
3. Select Yes to write the signature to Disk 0.
4. You may now create an additional partition to use any free (unpartitioned) disk space left on the drive.
5. Select Free Space.
6. On the toolbar, select Partition to drop down the partition menu.
7. Click Create.
8. Type in the partition size you prefer, or simply select OK to detect default size (all remaining free space).
9. Select Yes on the Confirm dialog box.
10. On the toolbar, select Partition, then Commit Changes Now from the menu - follow the instructions.
11. On the toolbar, select Tools, then Format from the menu.
12. For File System select FAT (MSDOS compatible, 2 GB maximum size), or NTFS. Enter the Volume Label if desired (optional) and select format options (the default settings are recommended).
13. Select Start, then OK, to continue. The partition format will take several minutes depending upon the size. When complete, close the dialog box.